



**DEPARTMENT OF GENERAL SERVICES**  
**Telecommunications Division**

**9-1-1 OFFICE NOTICE 04-04**

**September 29, 2004**

**EXPIRATION: When superseded or rescinded**

**TO: Public Safety Answering Point (PSAP) Managers and County Coordinators**

**SUBJECT: REIMBURSEMENT FOR 2005 NENA NATIONAL CONFERENCE**

The National Emergency Number Association (NENA) will hold its 2005 National Conference in Long Beach, June 26 through June 30, 2005. The California 9-1-1 Emergency Communications Office (9-1-1 Office) believes the National Conference presents an excellent opportunity for the California PSAP community to network with their peers from other states and to attend informational sessions they would otherwise not experience.

Although the costs for attending the National Conference are expected to be substantially higher than the costs to attend the state chapter's Annual Conference, the 9-1-1 Office will reimburse PSAPs for the cost to attend the 2005 NENA National Conference, as well as the CALNENA Annual Conference. To help offset these one-time costs, reimbursement for attendance at the 2005 NENA National Conference shall be in lieu of reimbursement for the CALNENA Quarterly Meeting. We encourage the California PSAP community still to attend the Quarterly Meeting(s); however, if a PSAP requests and receives reimbursement for the October 2004 or April 2005 CALNENA Quarterly Meeting, they will not be eligible for reimbursement of costs to attend the NENA National Conference in June 2005.

Please refer to the State of California 9-1-1 Operations Manual, Chapter III, for information regarding funding policies and reimbursement procedures. The entire document can be found on the state website at [www.td.dgs.ca.gov/services/911](http://www.td.dgs.ca.gov/services/911). As a reminder, 9-1-1 Office pre-approval is required for PSAPs seeking reimbursement to attend the meetings and conferences.

If you have any questions, please contact your 9-1-1 Office Consultant. As always, you may contact me as well by e-mail at [daphne.rhoe@dgs.ca.gov](mailto:daphne.rhoe@dgs.ca.gov) and by phone at (916) 657-9911.

DAPHNE RHOE, Chief  
California 9-1-1 Emergency Communications Office

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